

Quality Management Research Team

Head of the Team and access info:

- **Dr. Andrea Mikáczó Miskolcziné**, associate professor, head of center
- Institute of Social Sciences and Teacher's Training
- Office 1.: Main Building, 3rd Floor Room Nr. 4007.
- Quality Management Center
- Office 2 : Main Building, Ground Floor Room Nr. 21-22.
- Phone: +36-28-522-000/3874
- e-mail: Mikaczo.Andrea@gtk.szie.hu; Mikaczo.Andrea@emk.szie.hu
- <http://tti.gtk.szie.hu>, <http://www.szie.hu>

Members of the team (e-mail address):

- **Dr. Lajos Attila** associate professor, head of department
Lajos.Atila@gtk.szie.hu
- **Dr. Kozma Tímea** associate professor
Kozma.Timea@gtk.szie.hu
- **Csapó László** managing expert
Csapo.Laszlo@mkk.szie.hu
- **Fejős Brigitta** managing expert
Fejos.Brigitta@emk.szie.hu
- **Herczeg Boglárka** assistant
Herczeg.Boglarka@emk.szie.hu
- **Almádi Bernadett** PhD student
Almadi.Bernadett@gtk.szie.hu

Research areas:

Auditing, Quality Management, Quality Control, Quality-Controlling, Quality of Education, Education Management, Supply Chain Quality, Traceability, Cost-effectiveness study of Quality Improvement Techniques, Application of Quality Improvement Techniques in Sector-specific Production Technologies, Examining Efficiency of ISO Standards on Organization development

Membership in Professional Organizations:

- Hungarian Accreditation Committee
Hungarian Standards Institution
- ISO 9000 Forum
- EOQ MNB

Participation in Tenders:

TÁMOP

TÁMOP-411/A-10/1/KONV-2010-0009

„A minőségi és korszerű felsőoktatásért a Szent István Egyetemen”

TÁMOP

TÁMOP 4.1.1.F-15/1/KONV 2015-0004

„A felsőoktatás területi, társadalmi, gazdasági szerepének fejlesztése - SZIE-GYAK: szakmai innovatív együttműködés a gyakorlatorientált képzésért”

References:

- Budapest University of Technology and Economics
- CERTUNION Hungary Kft.
- Kosáry Domokos Library and Cartulary
- University of West Hungary
- University of Nyíregyháza (College of Nyíregyháza)
- Pallasz Athéné University (College of Kecskemét)
- Hungarian Accreditation Committee
- Wekerle Sándor College

Long term cooperations:

- CERTUNION Hungary Kft.
- EOQ MNB
- ISO 9000 Forum
- Hungarian Accreditation Committee

Services:

- quality management consultancy, analysis and evaluation, (case study)
- development, introduction and internal audit of quality management systems (QMS),
- organizing and coordinating certification of QMS
organizing and coordinating education and trainings of QMS
- educational material development
performance measurement and assessment
- customer feedback
- quality award tender support
- development of quality management,
- organization development
- performance evaluation